ENTERPRISE RISK MANAGEMENT FRAMEWORK

The Company is committed to serve its customers, employees, shareholders and business partners. To ensure the effective availability of essential and critical services, the Company maintains its Business Continuity Management Policy in support of a comprehensive program for business continuity, limiting the impact and losses caused by major incidents, business recovery and company's sustainability.

The Company maintains its Business Continuity Management Policy and Business Continuity Plan in compliance with ISO 22301 Societal security – Business Continuity Management Systems as part of its risk management procedures.

The Company adheres to the following Risk Management Methodology:

1. Risk Identification: Identify all possible risks and related eventualities
2. Risk Assessment & Business Impact Analysis:
    a. Conduct Risk Assessment/Evaluation and prioritization of risks
    b. Identify ways of reducing the likelihood and impact of disruption to business operation
    c. Review of business operations including type of assets and processes
    d. Identify vital and/or critical functions and interdependencies that must continue for an organization to survive or fulfil its objectives
    e. Perform gap analysis of requirement against current ability to recover
3. Identify and develop risk prevention and mitigation controls
    a. Risk Treatment (reduce, optimize or mitigate)
    b. Risk Acceptance (accept and budget)
    c. Risk Transfer (outsource or insure)
    d. Risk Avoidance (eliminate, withdraw from or not become involved)
4. Implement – Selected Control and Procedure to mitigate the risk
5. Monitor and control the risks

On financial risk, the Company identified the following risks: Credit Risk, Liquidity Risk, Foreign Currency Risk, Interest Rate Risk, inflation and Equity Price Risk.

On operational risk, the Company identified the following risks:

Risk Exposure	Risk Management Policy	Objective
Physical assets of the Company (building, equipment, stocks inventory)	1. Risk transfer via insurance 2. Conduct regular maintenance of systems and equipment 3. Regular audit of assets 4. Property Loss Control survey 5. Conduct regular training to employees on safety and fire prevention	To protect the physical assets of the Company against any convulsion of nature or defects that may interrupt the business operations of the Company. Regular inspection of assets to identify emerging risks or exposure that may affect the business.
Thirdparties: customers, stakeholders, suppliers	1. Maintenance of high-quality Food, Service, Cleanliness, and safety standards 2. Risk transfer of liability exposure via insurance and/or through contract agreement to third party suppliers 3. Ensure third party's adherence to Company's standards on food, services, cleanliness, and safety standards	To ensure that third parties (customers, stakeholders) will always feel safe when inside the store premises and great tasting food is served on time.
Employees, Directors and Officers	1. Promote safety of the employees 2. Adherence on the core values of the company 3. Risk transfer viainsurance 4. Conduct trainings for the safety and security of employees	Protection of Company's greatest assets, its employees, as a top priority of the company Maintain integrity and respect to individuals Retain Key Assets of the Company
IT Systems and Infrastructure	1. Regular systems backup 2. High availability and disaster recovery architecture 3. Up-to-date business continuity plan 4. Promote awareness to all employees on information security, data privacy and data protection 5. Bi-annual testing of production systems high availability and disaster recovery plans	To ensure business continuity in the event of IT system and infrastructure failure