

# Smashburger Overview

Refocusing Smashburger for disciplined, profitable growth

#### **CEO Introduction: Jim Sullivan**



Originally hired by Smashburger in June 2024 as Chief Development Officer (CDO)

Promoted to President in February 2025 and subsequently promoted to CEO in August 2025

Select prior experience includes CDO roles at Qdoba and CKE Restaurants (dba Carl's Jr. and Hardee's)

• Extensive experience / expertise in asset-light conversions

• 30+ years of experience in the restaurant industry

#### **Initial Priorities**



1. Return to product innovation to reinforce quality cues and Smashburger's taste supremacy

2. Implement a low / high menu strategy that appeals to both price elastic and price inelastic consumers

3. Shift marketing investments to drive revenue vs. impressions



Cement taste differentiation and bolster box economics to enable Smashburger to realize its aspirations of becoming a bestin-class franchisor

#### **Product Innovation**



 Strong pipeline of quality innovation was launched to support Smashburger's taste superiority

 Examples include: ¼ LB All-Angus Big Dogs, Smoked Brisket Bacon Smash, Colorado Smash, Loaded Sides, among others

 Please note that all products were consumer tested and validated. Product decisions are based on data, rather than opinion



# Low / High Menu Strategy



Attract consumers via an "All the taste. All the quality.
 All-the-time." \$4.99 value menu to stimulate demand
 and drive traffic

 \$4.99 is a true differentiator: QSR cannot compete with our quality, Fast Casual cannot compete with our price point

 Once a customer is within the 4-walls, it is the job of our operators to upsell / drive average check via more premium entrée items, loaded sides, or indulgent shakes



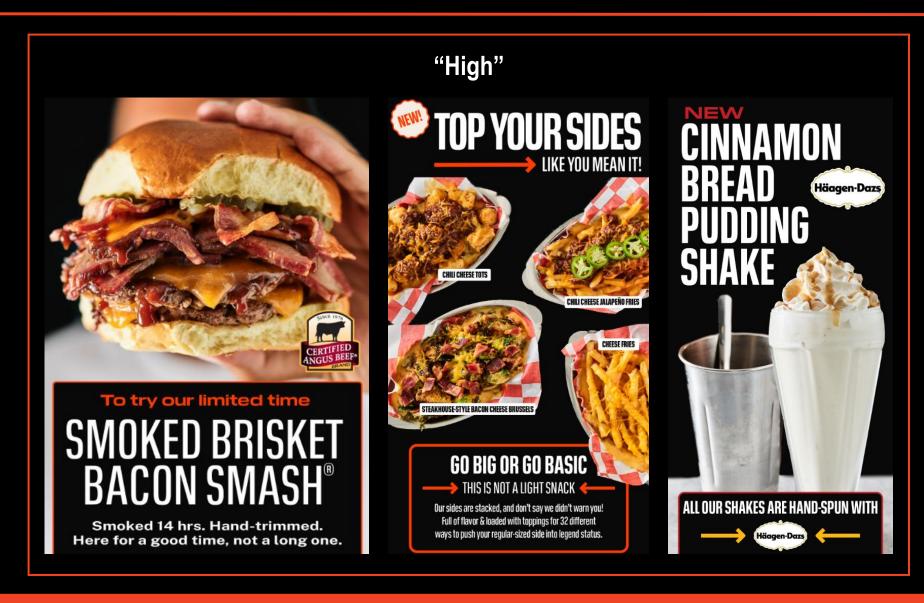




## Low / High Menu Strategy Merchandising







### **Shift Marketing to Drive Revenue vs. Impressions**



 Marketing must now drive profitable, top-line growth. As a result, our tactics now have a call-to-action and can be tracked for efficacy

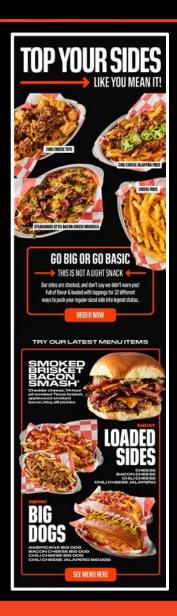


- Examples include:
- 1. Loyalty and email outreach
- 2. Direct mail
- 3. Workplace
- 4. Direct SMS via GroundTruth
- 5. Profitable delivery promotions (both owned and 3<sup>rd</sup> party)



# Marketing Examples: Loyalty / Email Database Outreach













# Initial Success Demonstrated during Inaugural "Summer of Smash"



- Momentum established during Summer of Smash, including:
- 1. Major SSS and SST trend improvements
- 2. Absolute ADS and ADTC growth
- 3. Substantial improvement in store-level margin profile and profitability performance
- 4. Customer feedback = overwhelmingly positive
- 5. Extensive PR coverage

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# Smashburger's New Menu Item Is One That No One Expected

This favorite summer food sizzles.



"Not your grandfather's hot dog"

## Seeds are now Planted for Future, Franchise-Centric Growth



With further establishment of taste superiority and box economic improvements, Smashburger will unleash the brand's growth potential via a three-pronged franchise growth strategy

# 1) Trad Urban / Suburban Franchise Development

Smashburger will assess a combination of urban and suburban areas based on demographic density for traditional franchise expansion

# 2) Non-Trad Franchise Development

Smashburger will continue to pursue non-traditional growth venues (i.e., airports, military bases, travel plazas, higher-education) as a growth vehicle

# 3) Corporate Divestitures: Refranchise Execution

Smashburger will execute a refranchising of the majority of corporate restaurants with a corresponding 2:1 build to buy formula



September 8, 2025

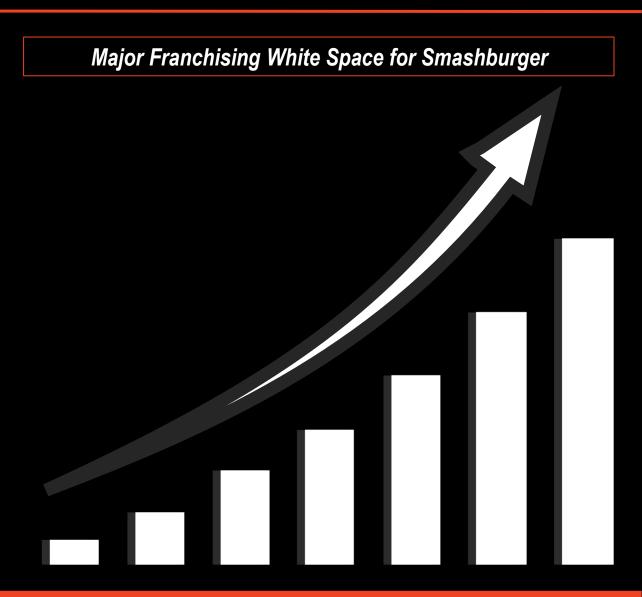
# Smashburger returns to metro Detroit with DTW location

Smashburger debuted last Saturday, July 26, inside the McNamara Terminal's Gate B19. This is the Denver-based chain's first Michigan...

### **Other Franchising Notes**



- Smashburger is currently receiving growth interest from both current and prospective franchisees. However, the team is currently focused on improving box economics to attract the right franchise partners, those who deliver on the "3 Cs of franchising" (character, capability, capital)
- While Smashburger is fully equipped for international expansion, the brand's core strategic priority is on deepening scale, impact and dominance within the US
- The white space in non-US markets is huge for Smashburger. Non-US growth will certainly be a growth lever for Smashburger once the local model is proven



# Closing Remarks: Smashburger is Poised to Drive Future Value for JG



- The stars are aligning for Smashburger via:
- 1. A return to what makes Smashburger great: highly craveable, top tier product quality and innovation
- 2. A commitment to sustainable, profitable growth
- 3. A rigid, disciplined focus on delivering an efficient, franchise-centric business model
- 4. A highly dedicated and capable team to support transformational growth

Leveraging JG's global platform, support capabilities, and alignment with JG's executive leadership,
Smashburger is well-positioned to capitalize on its position within the JG portfolio and contribute to JG's "Triple-in-Five" ambition through the delivery of sustainable, scalable, franchise-centric growth